

## Tenant Information

In this section you will find the latest information including, policies, procedures, forms, and the Tenant Reference Group.

### Tenant Reference Group

Active set up the Tenant Reference Group over 2 years ago as one way of giving Active tenants and residents a voice in the organisation and as a group to organise activities and training to assist us to become more involved in our communities.

We receive funding from Active to pay for our meetings and activities and the printing and mail-out of our newsletter.

We meet as a group every two months or so and if you would like to join us we would be very happy to see you at any of our meetings, social days or training activities.

### MORE INFORMATION

#### Tenant Policies

Active have provided you direct access to our policies and procedures. You can download the policies or read through them online. Policies include:

- Rent Arrears Policy
- Complaints Polciy

### MORE INFORMATION

#### Tenant Forms

Here you can access any forms you may need to submit to Active. Forms include:

- Complaints Form
- Appeals Form

### MORE INFORMATION

#### Additional Services & Benefits

Active is also able to provide to clients additional services and support on demand. These additional services and support functions are provided to members of Active at a discounted rate based on the existing relationship through tenant and property management services.

Services Include:

- Safety Audits
- Property Condition Reports
- Consultancy Services
- Project Management

**MORE INFORMATION**